Clarifications sought by bidders during Pre-bid meeting for Embassy Website maintenance contract

Sl. No.	Tender Section/ Clause	Remarks of Company	Clarification by the Mission
1.	**Submission of bids:** The bids shall be submitted online through CPP Portal only.	Please accept the bid in electronic mode and the same can be protected by password. Password will be asked by the authority as and when required.	Bidders may submit the (i) Technical bid (open) and (ii) Financial bid (password protected), electronically. The bidders who qualify for financial bid stage, will be asked to provide the password for opening their financial bid during live VC.
2.	**Website hosting:** Website should be hosted on MEITY approved cloud service providers or NIC cloud. The severs of the website should be hosted in India.	Please confirm whether the Website will be hosted in NIC Server or MEITY empanelled private cloud Server. If in MEITY empanelled private cloud server then please provide the Server Specification required.	It can be either one of them but should be in India. However, broad technical specifications are VCPU-4nos Virtual memory-16GB Storage-100GB Resource must be scalable in view of future requirements.
3.	**Minimum eligibility criteria:** The average annual turnover of the agency should be at least INR 3 Cr for the last three financial years.	Please amend the clause to INR 2 Cr. average financial turnover in the last three FY. As due to Covid here were huge financial impact in the industry. Also as per the guideline, Bidder who is having turnover of 40% value of estimated project cost can participate in the tender.	As per RFP
4.	**Minimum eligibility criteria in table.** Number of websites including portal maintenance contracts (duration equal / more than 1 year) in last 3 years, 50 > = 10 marks	Please amend this clause with the value of development of Website. As per the guideline of CVC, the bidder must have one Single order having value of 80% of the estimated project cost / Two No. order having value of 60% each of the estimated project cost / Three No. order having value of 40% each of the estimated project value.	As per RFP

5.	**Minimum eligibility criteria in table.** Number of contracts for development of Web Applications for Government of India in the last 3 years, 09 < = 10 > = 10 marks.	Please amend this clause with the value of development of Web Application. As per the guideline of CVC, the bidder must have one Single order having value of 80% of the estimated project cost / Two No. order having value of 60% each of the estimated project Cost / Three No. order having value of 40% each of the estimated project value.	As per RFP
6.	**Minimum eligibility criteria in table.** Both CMM1 and ISO 9001:2015 and ISO 27001:2013: 10 Marks.	Please accept any of them.	As per RFP
7.	**Earnest Money Deposit:** Bidders are required to submit an Earnest Money Deposit (DMD) of amount 2% to 5% of the total estimated contract value as described in Annexure-I.	As per the Government guideline, Bidder registered under MSME or Start Up India is exempted to submit the EMD. Our request please amend this clause and provide relaxation to the MSME vendor from submission of EMD.	MSME is exempted from EMD. Bidder must submit valid document.
8.	**Performance Bank Guarantee (PBG):** Bank Guarantee is to be provided by the successful bidder of a sum of 10% of the total contract price before signing the agreement.	Kindly keep the PBG to 3%. This is because PBG ranges from 3% to 5% and almost all the Government of India keeps PBG at 3% to 5% and not 10% for healthy participation. We are already working with many other Mission Website wherein the same was requested and accepted by the Mission.	PBG amount is kept at 3% of the contract value.
9.	**Audit / Compliance:** GIGW Audit / Compliance.	Will the Mission pay the additional charges separately for conducting this audit or the vendors have to pay the charges.	Audit responsibility to be specified in the scope of work as per agreement.
10.	Agency must be at least a CMMI level 5 or 3 company. However ISO 9001:2015 (Quality Management) and ISO 27001:2013 (Information Security) may also apply.	There are many companies who have fake CMMI certificate. Therefore, how will you verify their genuineness. Kindly clarify it	CMMi certificate validity and genuineness can be checked from the website of the certifying company.